

Medical Benefit Highlights

KHPE - BeWell Center- 10K

Covered Services	Your Costs (You pay)	
Benefits per Calendar Year	Referred	Out-of-Network
Deductible Individual/Family	\$0/\$0	Not covered
Out-of-Pocket Maximum (Embedded) ¹ Individual/Family	\$3,000/\$6,000	Not covered
Coinsurance	0%	Not covered
Preventive Services		
Preventive Care	No charge	Not covered
Preventive Colonoscopy		
Preventive Plus Providers	No charge	Not covered
Hospital Based	No charge	Not covered
Physician Services		
Primary Care Physician (PCP)		
Office Visit	\$20	Not covered
Telemedicine Visit	\$20	Not covered
Specialist		
Office Visit	\$40	Not covered
Telemedicine Visit	\$40	Not covered
Retail Health Clinic Visit	\$20	Not covered
Urgent Care Visit	\$50	Not covered
Virtual Care²		
Telemedicine	\$20	Not covered
Teledermatology	\$20	Not covered
Telebehavioral Health	\$20	Not covered
Therapy Services		
Physical Therapy (60 consecutive days/ year) ³		
Freestanding	\$25	Not covered
Hospital Based	\$25	Not covered
Occupational Therapy (60 consecutive days/year) ³		
Freestanding	\$25	Not covered
Hospital Based	\$25	Not covered
Speech Therapy (60 consecutive days/ year) ³	\$25	Not covered

Emergency Services

Emergency Room (copay waived if admitted)

Emergency Ambulance

Non-Emergency Ambulance

Referred

\$200

No charge

No charge

Out-of-Network

Covered at In-Network level

Covered at In-Network level

Not covered

Hospital Services

Inpatient Hospital Services

Observation Services (copay waived if admitted)

Maternity Hospital Services

Inpatient Professional Services (includes Maternity)

Referred

\$500/Admission

\$200

\$500/Admission

No charge

Out-of-Network

Not covered

Not covered

Not covered

Not covered

Outpatient Surgery

Freestanding

Hospital Based

Outpatient Professional Services

Referred

\$250

\$250

\$5

Out-of-Network

Not covered

Not covered

Not covered

Outpatient Diagnostics

Diagnostic Medical (EKG)

Routine Radiology (X-Ray)

Freestanding

Hospital Based

Advanced Imaging (MRI/MRA,CT/CTA Scan, PET Scan)

Freestanding

Hospital Based

Referred

\$25

\$25

\$25

\$25

\$25

Out-of-Network

Not covered

Not covered

Not covered

Not covered

Not covered

Outpatient Lab and Pathology

Freestanding

Hospital Based

Referred

No charge

No charge

Out-of-Network

Not covered

Not covered

Other Medical Services

Spinal Manipulations (60 consecutive days/year)

Acupuncture (18 visits/year)

Standard Injectables

Allergy Injections

Biotech/Specialty Injectables

Home/Office

Outpatient

Referred

\$40

\$40

No charge

No charge

No charge

No charge

Out-of-Network

Not covered

Not covered

Not covered

Not covered

Not covered

Not covered

Chemotherapy	No charge	Not covered
Dialysis	No charge	Not covered
Skilled Nursing Facility (180 days/year)	No charge	Not covered
Home Health	No charge	Not covered
Hospice	No charge	Not covered
Durable Medical Equipment (DME)	No charge	Not covered
Mental Health – Outpatient (includes serious mental illness and substance abuse)		
Office Visit	\$30	Not covered
All Other Services	\$20	Not covered
Mental Health – Inpatient (includes serious mental illness and substance abuse)	\$500/Admission	Not covered
Routine Eye Care	\$40	Not covered

- 1 Embedded out-of-pocket maximum: Each covered family member only needs to satisfy his or her individual out-of-pocket maximum, not the entire family out-of-pocket maximum.
- 2 Telemedicine is provided by a designated telemedicine provider, please visit www.ibx.com/findcarenow.
- 3 Physical Therapy, Occupational Therapy, Speech Therapy, and Cognitive Therapy combined visit limit.

Keystone is a Health Maintenance Organization (HMO). This is a managed care program. Coverage is available when your care is provided or referred by a Keystone primary care physician (PCP). Your Keystone PCP may also refer you to other Keystone providers for care, if needed. Designated Site – PCPs are required to choose one radiology, physical therapy, occupational therapy, and laboratory provider where they will send their Keystone members. You can view the sites selected by your PCP at www.ibx.com.

This summary represents only a partial listing of benefits and exclusions of the Medical Program described in this summary. If your employer purchases another program, the benefits and exclusions may differ. Also, benefits and exclusions may be further defined by medical policy. As a result, this managed care plan may not cover all of your health care expenses. Read your contract/member benefit booklet carefully for a complete listing of terms, limitations, and exclusions of the program. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.ibx.com/LGBooklet or call 1-800-ASK-BLUE (TTY: 711).

Benefits may be changed by Independence Blue Cross to comply with applicable federal/state laws and regulations.

Certain services require preapproval/precertification by the health plan prior to being performed. To obtain a list of services that require authorization, please log on to <http://www.ibx.com/preapproval> or call the phone number that is listed on the back of your identification card.

Benefits underwritten or administered by Keystone Health Plan East, a subsidiary of Independence Blue Cross - Independent licensees of the Blue Cross and Blue Shield Association. www.ibx.com

Vision Benefit Highlights

\$100 Eyewear Benefit- Biennial - Fully Insured

Covered Services (Calendar Year)	Your Costs (You pay)	
Exam	In-Network	Out-of-Network
Routine Eye Exam at Davis Participating Providers	Not covered	Not covered
Retinal Imaging	\$39	Not covered
Lenses (1 pair/Every 24 Months)¹	In-Network	Out-of-Network²
Single Vision Lenses	No charge	\$125 Reimbursement ³
Bifocal Lenses	No charge	\$125 Reimbursement ³
Trifocal Lenses	No charge	\$125 Reimbursement ³
Lenticular Lenses	No charge	\$125 Reimbursement
Lens Options	In-Network	Out-of-Network
Progressive Lenses - Standard/Premium/Ultra/ Ultimate	No charge/\$40/\$90/\$125	\$125 Reimbursement ³
Polycarbonate Lenses - Single/Multifocal ⁴	\$30	Not covered
Digital/Intermediate Lenses	\$30	Not covered
Photochromic Lenses - Single/Multifocal	\$15/\$25	Not covered
Photosensitive Lenses - Single/Multifocal	\$60/\$70	Not covered
High-Index 1.67 / High-Index 1.74 Lenses	\$55/\$120	Not covered
Blue Light Lenses	\$15	Not covered
Polarized Lenses	\$60	Not covered
Lens Coatings		
Tinted Plastic Lenses	No charge	Not covered
UV-Coated Lenses	\$12	Not covered
Scratch-Resistant Coating - Single/Multifocal	\$15/\$25	Not covered
Scratch-Protection Plan - Single/Multifocal	Not covered	Not covered
Anti-Reflective Coating - Standard/Premium/ Ultra/Ultimate	\$33/\$48/\$60/\$85	Not covered
Frames (1 pair/Every 24 Months)¹	In-Network	Out-of-Network
Collection Fashion Frames	No charge	Not covered
Collection Designer Frames	No charge	Not covered
Collection Premier Frames	No charge	Not covered
Non-Collection Frames	Up to \$100 Allowance (plus a 20% discount on overage) ⁵	\$125 Reimbursement ³
Visionworks Frames Option	Up to \$100 Allowance (plus a 20% discount on overage) ⁵	Not covered

Contact Lenses (in lieu of glasses) (1 pair/ Every 24 Months) ¹	In-Network	Out-of-Network
Collection Contact Lenses Evaluation, Fitting & Follow-Up Care	Not covered	Not covered
Collection Contact Lenses	Not covered	Not covered
Non-Collection Standard Contact Lenses Evaluation, Fitting & Follow-Up Care ⁶	Up to \$125 Allowance	Not covered
Non-Collection Specialty & Disposable Contact Lenses Evaluation, Fitting & Follow-Up Care ⁶	Up to \$125 Allowance	Not covered
Non-Collection Contact Lenses	Up to \$125 Allowance ⁵	\$125 Reimbursement
Medically-Necessary Contact Lenses ⁷	No charge	\$225 Reimbursement

- 1 Combined in and out-of-network.
- 2 Lens Options are subject to out-of-network base lens reimbursement. See your benefit booklet for reimbursement amounts.
- 3 Combined reimbursement.
- 4 Polycarbonate lenses for dependent children, monocular patients, and patients with prescriptions greater than or equal to +/6.00 diopters are covered at no cost.
- 5 Member is responsible for balance. Additional discounts not applicable at Walmart, Costco, or Sam's Club locations.
- 6 Only covered with purchase of Non-Collection Contact Lenses.
- 7 Covered with prior approval.

This summary represents only a partial listing of benefits of the Vision Care Program described in this summary. If your employer purchases another program, the benefits may differ. Also, benefits may be further defined by the vision policy. As a result, this vision plan may not cover all of your vision or health care expenses. Read your contract/member benefit booklet carefully for a complete listing of terms and limitations of the program. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.ibx.com/LGBooklet or call 1-800-ASK-BLUE (TTY: 711).

Benefits may be changed by Independence Blue Cross to comply with applicable federal/state laws and regulations.

Administered by Davis Vision.

Benefits underwritten or administered by QCC Insurance Company, a subsidiary of Independence Blue Cross - Independent licensees of the Blue Cross and Blue Shield Association. www.ibx.com

Language Assistance Services

Spanish: ATENCIÓN: Si habla español, cuenta con servicios de asistencia en idiomas disponibles de forma gratuita para usted. Llame al 1-800-275-2583 (TTY: 711).

Chinese: 注意: 如果您讲中文, 您可以得到免费的语言协助服务。致电 1-800-275-2583。

Korean: 안내사항: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-275-2583 번으로 전화하십시오.

Portuguese: ATENÇÃO: se você fala português, encontram-se disponíveis serviços gratuitos de assistência ao idioma. Ligue para 1-800-275-2583.

Gujarati: સૂચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. 1-800-275-2583 કોલ કરો.

Vietnamese: LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi sẽ cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho bạn. Hãy gọi 1-800-275-2583.

Russian: ВНИМАНИЕ: Если вы говорите по-русски, то можете бесплатно воспользоваться услугами перевода. Тел.: 1-800-275-2583.

Polish: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-275-2583.

Italian: ATTENZIONE: Se lei parla italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-275-2583.

Arabic: ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية متاحة لك بالمجان. اتصل برقم 1-800-275-2583.

French Creole: ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-275-2583.

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga serbisyo na tulong sa wika nang walang bayad. Tumawag sa 1-800-275-2583.

French: ATTENTION: Si vous parlez français, des services d'aide linguistique-vous sont proposés gratuitement. Appelez le 1-800-275-2583.

Pennsylvania Dutch: BASS UFF: Wann du Pennsylvania Deitsch schwetzsch, kannscht du Hilf griege in dei eegni Schprooch unni as es dich ennich eppes koschte zellt. Ruf die Nummer 1-800-275-2583.

Hindi: ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। कॉल करें 1-800-275-2583।

German: ACHTUNG: Wenn Sie Deutsch sprechen, können Sie kostenlos sprachliche Unterstützung anfordern. Wählen Sie 1-800-275-2583.

Japanese: 備考: 母国語が日本語の方は、言語アシスタンスサービス (無料) をご利用いただけます。1-800-275-2583へお電話ください。

Persian (Farsi):

توجه: اگر فارسی صحبت می کنید، خدمات ترجمه به صورت رایگان برای شما فراهم می باشد. با شماره 1-800-275-2583 تماس بگیرید.

Navajo: Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh. Hódííłnih koji' 1-800-275-2583.

Urdu:

توجه درکار ہے: اگر آپ اردو زبان بولتے ہیں، تو آپ کے لئے مفت میں زبان معاون خدمات دستیاب ہیں۔ کال کریں 1-800-275-2583.

Mon-Khmer, Cambodian: សូមមេត្តាចាប់អារម្មណ៍៖ ប្រសិនបើអ្នកនិយាយភាសាមន-ខ្មែរ ឬភាសាខ្មែរ នោះ ជំនួយផ្នែកភាសានឹងមានផ្តល់ជូនដល់លោកអ្នកដោយឥតគិតថ្លៃ។ ទូរសព្ទទៅលេខ 1-800-275-2583។

Discrimination is Against the Law

This Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. This Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

This Plan provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters, and written information in other formats (large print, audio, accessible electronic formats, other formats).
- Free language services to people whose primary language is not English, such as: qualified interpreters and information written in other languages.

If you need these services, contact our Civil Rights Coordinator. If you believe that This Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator. You can file a grievance in the following ways: In person or by mail: ATTN: Civil Rights Coordinator, 1901 Market Street, Philadelphia, PA 19103, By phone: 1-888-377-3933 (TTY: 711) By fax: 215-761-0245, By email: civilrightscordinator@1901market.com. If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.